

El Cerrito Police Department
2008
Response Times

	Priority 1		Priority 2		Priority 3		Priority 4		Priority 5	
	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time
January	15	4.22	342	7.36	358	7.33	232	13.56	236	0.00
February	16	2.45	302	7.37	330	9.16	219	20.17	203	0.04
March	15	4.03	304	8.42	365	8.13	236	13.35	213	0.00
April	17	5.11	314	7.23	356	7.29	277	20.03	222	0.00
May										
June										
July										
August										
September										
October										
November										
December										
Totals as of April '08	63	3.95	1,262	7.60	1,409	7.98	964	16.78	874	0.01

Response Times: Are calculated by when the call is received by dispatch and when the first unit arrives.	
Priority 1	Incidents that require an immediate police response in order to preserve life or where an immediate response would be essential to apprehend a felony suspect when a felony is less than 5 minutes old. A Priority 1 incident requires an immediate broadcast and response and may require a Code 33.
Priority 2	Incidents that require an immediate police response that are less than 15 minutes old, where the need to apprehend suspects is great or where apprehension would be imminent. This would also include misdemeanor property crimes. Priority 2 details may be held up to 15 minutes. A Priority 2 incident requires an immediate broadcast and/or response by any available unit.
Priority 3	Incidents that require a police response in a timely manner, where there is no immediate or expected threat to the safety of responding officers or the public. Priority 3 incidents require a timely response of 30 minutes or less of any available unit. If 30 minutes elapse without the detail being dispatched, dispatch will make a call back to the reporting party.
Priority 4	Incident reports that require police contact in a timely manner. Priority 4 incidents require contact within 1 hour. If the time limit expires without the call being dispatched, dispatch will make a call back to the reporting party.
Priority 5	Response or information for the beat officer at any time with no holding time limit.